**MATRIX ON CONSULAR PROTECTION AND ACTIONS IN TRANSIT AND DESTINATION COUNTRIES**

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| **General Objective**  | **Specific Objectives**  | **Actions** | **Immediate Steps**  | **Timeframe** | **Responsible**  |
| Recognize and address migration with a humanitarian approach, with the aim of ensuring protection of and differentiated assistance to migrants in vulnerable situations. | Ensure specialized and differentiated assistance to migrant boys, girls and adolescents. | Implement existing mechanisms to determine the age of the boy, girl or adolescent. | Apply the principle of presumption of minority. | **Permanent**  | Ministries of Foreign Affairs and immigration authorities  |
| Have access to assistance by specialized staff to provide legal aid and psychological assistance. |  Training for officers. | **Permanent**  | All institutions with support from international organizations  |

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| **General Objective**  | **Specific Objectives**  | **Actions** | **Immediate Steps**  | **Timeframe** | **Responsible**  |
| Recognize and address migration with a humanitarian approach, with the aim of ensuring protection of and differentiated assistance to migrants in vulnerable situations. | Apply the principle of the best interest of the child at all stages of the migration process.  | Ensure immediate consular notification for identified boys, girls and adolescents. | Develop a regional information system or platform to exchange information and notifications between immigration authorities and the consular network. | **Short term** | Ministries of Foreign Affairs and immigration authorities |
| Designate institutional liaison officers. | **Short term** | Ministries of Foreign Affairs and immigration authorities |
| The consular notification of cases of boys, girls and adolescents should be different from the rest. | **Short term** | Ministries of Foreign Affairs and immigration authorities |
| Alliances between consulates and government institutions or civil society organizations. | Establish inter-sectorial committees. | **Short term** | All institutions |
| Identify civil society actors to promote alliances. | **Short term** | Ministries of Foreign Affairs and immigration authorities |
| Ensure that all migrants have access to consular services. | Jointly request that authorities in destination and transit countries authorize the entry of consular officers to shelters for migrants. | Strengthen coordination for consular access in the locations where unaccompanied migrant boys, girls and adolescents are identified. | **Short term** | Ministries of Foreign Affairs and immigration authorities |
| Develop an updated directory of consular services.  | **Short term** | Ministries of Foreign Affairs |
| Legal aid. | Establish alliances with civil society. | **Short term and permanent** | Ministries of Foreign Affairs and immigration authorities |
| Establish joint mobile consulates. | Share best practices and challenges of mobile consulates in order to assess promoting mobile consulates as guidelines of RCM.  | **Short term** | RCM Technical Secretariat |
|  | Formal consultation between all Member States of RCM to reach an agreement on this link, which would include links to migrant shelters, NGOs, the Red Cross, RNCOM and Directorates of Immigration. | **Short and medium term** | RCM Technical Secretariat, Ministries of Foreign Affairs immigration authorities, RNCOM, international organizations |
| Establish contact between consulates and local authorities. | Transborder forums: Mexico-USA, Guatemala-El Salvador, Guatemala-Honduras, and Costa Rica-Panama. | **Short term** | IOM  |
| Promote the restructuring of regional migration management. | Promote full respect for due process among foreign authorities.  | Consular accompaniment to ensure access to justice. | Technical assistance of consulates in transit or destination countries.  | **Short term and permanent** | Ministries of Foreign Affairs |
| Consular accompaniment in administrative migration and/or legal procedures. | Technical assistance of consulates in transit or destination countries. | **Short term and permanent** | Ministries of Foreign Affairs |

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| Exchange best practices. | **Medium term** | Ministries of Foreign Affairs and immigration authorities |
| Training on the principle of the best interest of the child. | Training of trainers for all involved sectors, particularly consular authorities. | **Medium and long term** | All institutions |
| Online training for the consular network. | **Medium term** | Ministries of Foreign Affairs with support from IOM |
| Ensure specialized and differentiated assistance to migrant boys, girls and adolescents. | Implement reception mechanisms for migrant boys, girls and adolescents. | Training on implementation of the Regional Guidelines.  | **Medium term** | All institutions |
| Training on the rights of boys, girls and adolescents. | Develop multimedia materials for online training.  | **Medium term** | International organizations |
| Update the Regional Guidelines for the Protection of Migrant Boys, Girls and Adolescents in Cases of Repatriation. | Design and disseminate the Guidelines in a user-friendly, simple format.  | **Medium term** | Technical Secretariat and IOM |
| Ensure full respect for the principle of family unification. | Expedite processes to verify identity, nationality and family ties. | Alliances between consular networks and the regional information system or platform (stated under the first objective). | **Medium term** | Ministries of Foreign Affairs |
| Strengthen video-conference programmes to support communication between migrants and their families. | Establish appropriate systems. | **Medium term** | Ministries of Foreign Affairs  |
| Share experiences and best practices. | **Medium term** | Ministries of Foreign Affairs |
| Ensure that all migrants have access to consular services. | Jointly request that authorities in destination and transit countries authorize the entry of consular officers to shelters for migrants. | Certify staff that has direct access to migrant boys, girls and adolescents.  | **Medium term** | Ministries of Foreign Affairs and immigration authorities |
| Ensure access of migrants to remedies, procedural remedies and international protection actions. | Disseminate information about the rights of migrants. | Design and produce materials for consulates, focused on determining the best interest of the child and prevention actions. | **Medium term** |  IOM |
| Conduct campaigns to promote the rights of migrants in transit and destination countries.  | **Medium term** | Ministries of Foreign Affairs, immigration authorities, international organizations |
| Ensure the right to an identity through mechanisms that enable and expedite personal identification. | Expedite the issuance of passports and travel documents. | Develop an online mechanism for submitting applications. | **Medium term** | Ministries of Foreign Affairs |
| Support for capacity-building (immigration authorities and Ministries of Foreign Affairs): share a version of the *“Comprehensive Registration System for Consular Protection”.* | **Medium term** | Mexico |
| Exchange best practices and challenges relating to identification mechanisms and identity document issuance.  | **Medium term** | RCM Technical Secretariat |
| Seek and identify missing migrant boys, girls and adolescents along the migration route. | Create a link on the websites of Ministries of Foreign Affairs and diplomatic and consular missions to publish missing people’s notices. | Establish alliances with best practices in other regions relating to the search for missing persons.  | **Medium term** | Ministries of Foreign Affairs and immigration authorities |
| Formal consultation between all Member States of RCM to reach an agreement on this link, which would include links to migrant shelters, NGOs, the Red Cross, RNCOM and Directorates of Immigration. | **Short and medium term** | RCM Technical Secretariat, Ministries of Foreign Affairs immigration authorities, RNCOM, international organizations |
| Formal consultation between all Member States of RCM to determine if an agreement has been reached regarding this exchange. | **Medium term** | RCM Technical Secretariat |
| Promote non-discrimination and no xenophobia against migrants. | Alliances with the diaspora. | Create a platform on the websites of the Ministries of Foreign Affairs, including directories of organizations.  | **Medium and long term** | Ministries of Foreign Affairs and RNCOM  |
| Promote the recording, documentation and follow-up on cases to avoid re-victimization. | Design a unified interview form. | Establish minimum standards at a regional level for the design of a national form. | **Medium term** | Ministries of Foreign Affairs, immigration authorities, international organizations |
| Collaborate in identifying and combating migrant smuggling and trafficking networks. | Ensure cooperation through information exchange. | Implement a mechanism to exchange information between consulates. | A regional information system or platform (stated under the first objective).  | **Medium term** | Ministries of Foreign Affairs |
| Identify and request differentiated assistance and referral for boys, girls and adolescents that are possible victims of crimes. | Training on implementation of the Guidelines for the Identification and Referral of Migrants in Vulnerable Situations.  | **Medium term** | IOM |

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| **General Objective**  | **Specific Objectives**  | **Actions** | **Immediate Steps**  | **Timeframe** | **Responsible**  |
| Recognize and address migration with a humanitarian approach, with the aim of ensuring protection of and differentiated assistance to migrants in vulnerable situations. | Ensure specialized and differentiated assistance to migrant boys, girls and adolescents. | Expedite the issuance of passports and travel documents | Provide consulates with the necessary technology and resources for the issuance of travel documents.  | **Long term** | Ministries of Foreign Affairs |
| Mechanisms that enable sharing forensic information in order to seek and identify migrant boys, girls and adolescents among unidentified remains. | A workshop or exchanging tools and best practices.  | **Long term** | International organizations, Ministries of Foreign Affairs, immigration authorities |
| Promote non-discrimination and no xenophobia against migrants. | Establish contact between consulates and local authorities.Consular accompaniment to ensure access to justice. | Local inter-institutional committees, with participation of consulates. | **Long term** | Immigration authorities |

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| **General Objective**  | **Specific Objectives**  | **Actions** | **Immediate Steps**  | **Timeframe** | **Responsible**  |
| Collaborate in identifying and combating migrant smuggling and trafficking networks. | Ensure cooperation through information exchange. | Advocacy with relevant authorities of Member States of RCM in regard to exchanging information provided by migrants about migrant smugglers and traffickers. | Create spaces for interaction between the Liaison Officer Network for Migrant Smuggling and Trafficking and the Ad Hoc Group on Migrant and Refugee Boys, Girls and Adolescents. |  |  |
| Exchange information about cases of victims of trafficking in persons. | Create spaces for interaction between the Liaison Officer Network for Migrant Smuggling and Trafficking and the Ad Hoc Group on Migrant and Refugee Boys, Girls and Adolescents. |  |  |
| A regional online platform, a regional mechanism for various types of information (a call centre for missing persons). | Create spaces for interaction between the Liaison Officer Network for Migrant Smuggling and Trafficking and the Ad Hoc Group on Migrant and Refugee Boys, Girls and Adolescents. |  |  |